

## **President's Year End Report 2025-2026 Season**

I want to begin by thanking all of our parents, coaches, managers, officials, volunteers, staff, and board members for their support and commitment to Nanaimo Minor Hockey. Our association is powered by volunteers, and the time, energy, and care that so many people give to our players is what makes NMHA such a strong and positive hockey community.

I would also like to sincerely thank our staff for the work they do throughout the season. Their role goes far beyond managing schedules, programs, registration, communication, and day-to-day operations. The passion and dedication they bring to NMHA is exemplary. They work hard to ensure decisions are made fairly and consistently, programs are delivered effectively, and families have the most positive experience possible.

This season was a very successful one across the association. Many of our recreational teams won banners in their divisions, brought home tournament medals, and, most importantly, had a great deal of fun. That success speaks to the commitment of our players, coaches, team staff, and families who help create a positive and supportive environment for recreational hockey.

Our competitive program also took another significant step forward this season. Several teams qualified for provincials, won league banners, and earned tournament medals throughout the year. These accomplishments reflect the continued growth of our players, the dedication of our coaches, and the strength of the development pathway within NMHA.

Congratulations to all players, coaches, managers, parents, and volunteers for helping create an outstanding year of hockey.

NMHA was once again proud to support the Impact program, which continues to provide female players with an important development pathway into higher levels of hockey. Supporting opportunities for female athletes remains an important part of building a strong, inclusive, and forward-looking association.

This year, the board placed a strong focus on developing and delivering consistent policies and decision-making practices across our operations. We worked to create clearer policies and improve how decisions are communicated and applied. This work will continue into the coming season. We believe that fairness, equity, and fun are built on a consistent experience where all participants understand the expectations, the process, and how decisions are made.

Like every season, the first few months brought difficult decisions and challenges, particularly around tryouts and team formation. This past season, we made changes to our notification processes and communication pathways, which helped reduce confusion and lowered the number of questions and complaints. While there will always be difficult moments in a large association, we believe these improvements made the process clearer and more consistent for families.

We also continued to provide feedback opportunities throughout the season. The information we received has been very valuable and will help guide improvements for next year. Parent and participant feedback gives us a better understanding of what is working well and where we need to continue improving.

Another positive step this year was the growth of our social media presence. The response has been excellent, and it has allowed us to better celebrate our players, teams, volunteers, and association

achievements. Sharing more of these stories helps build pride in NMHA and strengthens the connection across our hockey community.

The new swag store in the NMHA office has also been a great success. It has been exciting to see families and players respond so positively, and we look forward to seeing it grow next season as teams are formed and look for team apparel and swag.

We are also continuing our work on regional programming to ensure we create the best possible experience for players joining NMHA from outside our immediate area, while also strengthening opportunities for players from within our association. This off-season, we are working closely with our partner associations to develop an equitable plan moving forward. Our goal is to strengthen the regional program while also continuing to improve our internal development pathways. The conversations so far have been positive, and we are encouraged by the direction of this work.

As we look ahead, NMHA will continue to focus on consistency, fairness, player development, communication, and creating a positive hockey experience for all families. We have a strong foundation, and the success of this season gives us a lot to be proud of.

Thank you again to everyone who contributed to another amazing year of hockey. NMHA is strong because of the people who give their time, support our players, and believe in building a positive hockey community.

Sincerely,

Amanjit Pandher

## **Vice President Year-End Report**

This past season has been another busy and productive year for Nanaimo Minor Hockey. In my role as Vice President, I've had the opportunity to support the Board, oversee key operational areas, and contribute to maintaining a positive and accountable environment for our players, coaches, and families.

### *Discipline Committee Oversight*

One of my primary responsibilities this season was leading the Discipline Committee. This year saw a continued emphasis on accountability, fairness, and consistency in how we handled conduct-related matters.

While the majority of our members represented the association well, we did address several incidents requiring formal review.

Our focus throughout was to ensure:

- Due process was followed in all cases
- Decisions were well-documented and defensible
- Outcomes prioritized player safety and organizational integrity

This remains an area where clear policy and transparency are critical, and I believe we've made progress in strengthening both.

### *Governance and Policy Improvements*

This season also highlighted the importance of strong governance practices. In response to concerns raised in prior years, we began refining processes around voting procedures for the AGM to improve transparency and confidence in election outcomes. Establishing clearer roles, oversight, and checks within the election process will help ensure fairness moving forward.

Additionally, we've continued to reinforce boundaries between operational guidance and formal decision-making—particularly when it comes to areas like staff/coach advancement and communications.

### *Support to Board and Operations*

Throughout the year, I supported fellow board members and operational leads in addressing emerging issues, providing guidance where needed, and helping ensure alignment with NMHA policies and expectations. This included:

- Advising on sensitive member situations
- Supporting tournament planning at a high level
- Assisting with conflict resolution and communication challenges

The strength of our association continues to come from the willingness of volunteers to step up and collaborate.

### *Tournaments and Program Support*

Having been closely involved in tournaments over the past two seasons, I'm pleased with the continued success of our events. These tournaments not only provide a great experience for players but also serve as

an important revenue stream and community touchpoint for NMHA. Credit goes to the many volunteers and coordinators who put in the work to make these events successful.

### *Looking Ahead*

As we move into the next season, there are a few key areas that will benefit from continued focus:

- Further strengthening governance and transparency in board processes
- Continued clarity and consistency in discipline and conduct expectations
- Supporting coach development while maintaining appropriate oversight
- Enhancing communication across all levels of the association

NMHA is in a strong position, but continued diligence in these areas will be important as we grow.

### *Closing*

I'd like to thank the Board, volunteers, coaches, and families for their time and commitment this season. The work behind the scenes is significant, and it does not go unnoticed.

It has been a privilege to serve as Vice President, and I look forward to continuing to support the association moving forward.

Respectfully submitted,

Graeme Fipke

## **Competitive Year End Report 2025-2026 Season**

### *Acknowledgement of Volunteers*

With another season in the books, I would like to take this opportunity to sincerely thank all of the volunteers—managers, safeties, trainers, scorekeepers, and team staff—who make our competitive program possible. The hundreds of hours that you dedicate throughout the season do not go unnoticed and are greatly appreciated. Your commitment is essential to the success of our athletes and the overall strength of our association.

### *Season Overview and Team Achievements*

Overall, the 2025–2026 competitive season was a strong and successful year for our program. Both our U15-T1 and U18-T1 teams represented the Island District at Provincials, demonstrating the high level of competition and development within our association.

The U18-T2 team captured the Island League banner, marking a significant accomplishment for the players and coaching staff. The U15-T2 team also delivered an outstanding performance, narrowly missing the Island League banner by a single goal.

Our younger Clippers teams (U11 and U13) remained highly competitive with their Island peers throughout the season. These teams demonstrated strong effort and growth, battled consistently, and achieved tournament success during events held on the mainland and in the Interior.

### *Community Engagement and Events*

With the leadership and support of the U18-T2 team, we hosted our first Teddy Bear Toss and Toy Drive event. This initiative was a tremendous success and represents an important step toward establishing what we hope will become an annual tradition. The event provided a meaningful opportunity for NMHA to give back to the community during a time of significant need, while also strengthening connections between our players and the community we serve.

Although we did not host a year-end Rep Banquet this season, we successfully introduced a Graduating Player Ceremony. During this event, graduating U18 players were presented with their commemorative jerseys by members of our U11 Clippers teams. This ceremony created a memorable and symbolic moment, reinforcing the development pathway within the association and inspiring younger players as they progress through the program. The potential return of the Rep Banquet for the 2026–2027 season will be evaluated in consultation with team representatives.

### *Program Development and Player/Parent Feedback*

Feedback from players, parents, and coaches continues to highlight opportunities to further strengthen our competitive program. Moving forward, we will focus on expanding and standardizing key development elements across all competitive teams.

Areas of emphasis will include:

- Implementation of structured development skates
- Integration of dryland training programs
- Increased use of video review and performance analysis

- Greater alignment of seasonal planning across age divisions

Standardizing these components across the program is expected to enhance player development, improve consistency between teams, and support long-term player retention.

#### *Recognition of Coaches*

I would like to extend a sincere thank you to all of our coaches for their dedication and leadership throughout the season. The time commitment required to prepare practices, travel to games, and support player development is significant. The modest coaching honorarium does not come close to reflecting the true investment of time, fuel, and personal energy that each coach contributes. Your efforts have a lasting impact on the development, confidence, and enjoyment of our athletes.

#### *Special Recognition*

Congratulations to Mike Kirby on his appointment as Head Coach of the VIU Mariners Hockey program. His coaching influence and leadership have contributed significantly to the development of players within NMHA, and his coaching legacy continues to shape the success of our program.

#### *Looking Ahead to 2026–2027*

Building on the successes of this season, our focus for the upcoming year will include:

- Continued growth and strengthening of competitive team pathways
- Expansion of standardized development programming
- Establishment of the Teddy Bear Toss and Toy Drive as an annual event
- Evaluation of reinstating the Rep Banquet
- Ongoing support and development opportunities for coaches and players

The continued success of the competitive program relies on collaboration between players, families, coaches, volunteers, and the association. We look forward to building on this year's momentum and continuing to provide a positive and competitive environment for all athletes.

#### *Graduating Players of the Year*

U11 DEV A – Lennox Christie

U11 DEV B- Harvey Jenkins

U13 Competitive Tier 1 – Ethan Quinn

U13 Competitive Tier 2 – Colston Grimm

U15 Competitive Tier 1 – Carson Bartley

U15 Competitive Tier 2 – Pritham Pandher

U18 Competitive Tier 1- Tommy Drinnan

U18 Competitive Tier 2-Brock Molyneaux

Sincerely,

Brad Remillard

## **Risk and Safety Manager Year End Report**

The season started off with concussion baseline testing for the U13, U15, and U18 competitive teams. Once again, we partnered with the team at Advanced Health and Sports Clinic to complete the testing in their Nanaimo office at the end of September and the beginning of October. Concussion baseline testing is a very important and useful tool for our players in the competitive divisions. U13 is a non-contact division in competitive hockey, however with the increased speed comes an increase in incidental contact. As players move up into the U15 and U18 divisions they will be playing in a full contact environment, and these baseline tests are important to help team staff and families to make a quick assessment after a suspected concussion has occurred. This information is then easily tracked and followed by health professionals with specialized concussion training for concussion treatment.

Jake Lussier, owner of Advanced Health, and a physiotherapist with specialized concussion treatment training, once again put on a “concussion 101” presentation at the beginning of the season. This presentation is great for all Hockey Canada safety people, as well as other interested coaches and team staff. It is a very informative presentation and the information he presented is very useful for giving our volunteers a better understanding of concussions, what they are, how they can affect a player, and the road to recovery once a concussion has been diagnosed. It is important that everyone in both competitive and recreational hockey, from players and coaches to team staff and parents, can identify the signs and symptoms of a possible concussion. Jake has always been happy to provide this information to our members, and I look forward to this partnership continuing going forward.

The entire island hockey community was handed a devastating loss on September 28, 2025, when a U15 player from Port Hardy, Malakai Flores, tragically lost his life due to complications from an anaphylactic reaction while on a team trip. This tragedy sent shockwaves throughout the island, and BC, and the hockey world came together to support the community of Port Hardy and their players. Less than a week after the accident, the U15 Tri-Port Eagles were due to play our U15 Tier 2 Clippers in Nanaimo. After reaching out to the team’s manager and offering our support, we asked them if they wanted to reschedule the game in Nanaimo. They responded with the message that the players wanted to honour Malakai in the best way that they could, by not postponing any games and competing in the sport that he so loved. Our association offered our support with a pre-game moment of silence, followed by a speech from our association president, prior to a heartfelt and emotional speech from a member of the Tri-Port family. Our U15 Tier 2 team honored Malakai in their own way by printing and wearing #31 stickers on their helmets.

I approached the City of Nanaimo, Parks and Recreation, regarding keeping Epi-Pens in the arenas, and all public facilities, similar to AED’s. While all people with life threatening allergies are issued and carry their own Epi-Pens, they can sometimes be misplaced or forgotten, which unfortunately is what happened with Malakai Flores. While the City of Nanaimo staff were sympathetic to the request, they ultimately decided that properly monitoring the Epi-Pens and their usage would not be feasible. While disappointing, this was understandable, as they would need to be locked up so as not to be improperly used. Some teams purchased their own Epi-Pens and kept them in the first aid kits that are carried by their Safety People. This is good practice, and I certainly recommend that any team having players that carry them, should keep a spare in their kit.

Player safety begins with proper fitting equipment, and that all equipment is worn at all times. On several occasions players, particularly in the older divisions, have been observed in practices without neck

guards. The association put out an informatic bulletin reminding all players and team staff of the importance of wearing neck guards. No player should ever be allowed to participate in any minor hockey sanctioned event without one. While some players may think that they don't need to wear one in practice, accidents can still happen. Thank you to all team staff for being diligent in reminding their players to put them on when spotted without one.

Throughout the season, as Risk and Safety Manager, I was asked to assist the disciplinary committee. The discipline committee maintained an emphasis on accountability, fairness, and consistency in the handling of all conduct-related matters. Throughout all disciplinary investigations, the committee ensured that due process was followed. All decisions were well documented and defensible, and the outcomes of these investigations prioritized the safety of our players, team staff, and families, while maintaining organizational integrity.

It has been my pleasure to serve the community, our association, our families and players, as the Risk and Safety Manager. The board is full of enthusiastic and knowledgeable volunteers and staff, and NMHA is lucky to have them.

Chris Lawson

Risk and Safety Manager

Nanaimo Minor Hockey Association

**Recreational Coordinator**

## Reporting Period 2025-2026

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### Overview

887 Players registered for the regular season and 54 teams.

Players 235 for the 2026 Spring Sticks 15 with teams

A key focus of my role was improving clarity and consistency within our policies. I completed updates to the Spring Sticks Policy and the Recreational Tournament Team Policy, helping ensure both better reflect NMHA practices and are easier for members to understand.

A significant amount of my time this year was also dedicated to communications and outreach. In addition to my Recreation Coordinator duties, I created graphics and social media posts, assisted with newsletters, and supported general communications to families and the community. These efforts focused on sharing timely information, improving clarity for members, and increasing NMHA's visibility and engagement across platforms.

I would like to sincerely thank Nanaimo Minor Hockey Administrator, Vicky, for her guidance, patience, and for showing me the ropes throughout my first year on the board. Thank you as well to Matt, Director of Hockey Operations, for his understanding, and to Cody for his ongoing support and collaboration with our referees throughout the season.

A huge thank you goes out to all of our coaches, safeties, managers, and volunteers for the countless hours you give throughout the season. Your dedication, time, and commitment are what make Nanaimo Minor Hockey possible, and your efforts do not go unnoticed.

Finally, I would like to thank the NMHA Board of Directors for their support and for helping me learn the many details involved in minor hockey governance. It has been a rewarding year of collaboration and growth, and I'm grateful for the opportunity to support Nanaimo Minor Hockey.

Thank you,

Mary Pearson

## **Tournament Coordinator Year-End Report**

### **2025–2026 Season**

This past season has been a wonderfully busy and rewarding one for Nanaimo Minor Hockey. In my role as tournament coordinator, I've had the pleasure of supporting our tournament hosts, helping nurture the growth of the new Coastal Classic brand, and contributing to a positive, welcoming, and well-organized tournament experience for our players, coaches, and families.

This season marked the second year of our rebranding journey, as we continued to bring all tournaments together under the NMHA Coastal Classics name. This consistent and thoughtfully developed identity has helped elevate our tournaments as welcoming, high-quality events, offering visiting teams a familiar and well-organized experience. Our marketing materials, communications, and tournament merchandise were all beautifully aligned with this branding, creating a cohesive and polished presence throughout.

We were proud to host multiple tournaments across several divisions this season, each one enjoying a wonderful turnout. Some of the highlights included:

- Strong registration numbers, with many teams returning year after year
- Warm, positive feedback from coaches, managers, and families
- Incredible support from our dedicated volunteers and the broader community

This year also welcomed many new volunteer tournament hosts, and we took great care in supporting them as they stepped into their roles. A great deal of time and attention was devoted to nurturing their experience, with the hope of inspiring them to return year after year. We also focused on building their confidence, so they feel encouraged to grow into mentorship roles and help guide younger age groups as they begin their own volunteer journeys.

Looking ahead to next season, I'm excited to work closely with our tournament hosts to update the tournament manual so it reflects the latest policies and procedures from Vancouver Island Amateur Hockey Association and BC Hockey. I'm also looking forward to exploring ways to make the planning process feel more cohesive, streamlined, and supportive for everyone involved.

Outside of my role, I also spent many hours supporting the NMHA equipment manager as they reorganized the equipment room. Together, we worked to create a more practical and organized system for jersey and equipment sign-in and sign-out, helping everything run more smoothly for our teams and volunteers.

In closing, I would sincerely like to thank my fellow board members for their guidance and support throughout my first year, as well as the NMHA staff for their patience and willingness to answer my many questions. I'm also deeply grateful to our tournament hosts for the countless hours they dedicate to planning such fun, welcoming, and successful weekends for everyone involved.

**With Razzle Dazzle,**

**Amanda Medforth**

### **NMHA Equipment Manager – Year End Report**

I'd like to start by thanking everyone for their patience and support during my first year in the Equipment Manager role. This season involved a significant transition as I took over from Adam, and I'm incredibly grateful for the time and knowledge he shared to help set me up for success. Thank you, Adam, for your dedication over the years and for making this handoff as smooth as possible.

Over the course of the season, a major focus was improving the organization and efficiency of the equipment room. While there is still work to be done, we made meaningful progress in several key areas:

- Donated older, unused goalie equipment to the VIU Sport Swap program to ensure it continues to benefit the community
- Began purchasing and organizing jerseys into labeled storage totes to improve accessibility and inventory management
- Took initial steps toward streamlining equipment storage and reducing clutter

In addition, we worked on enhancing our jersey inventory. This included purchasing second sets of jerseys for recreational teams, which will help with scheduling flexibility and overall team experience.

Looking ahead, we are planning to transition U11 teams to a home and away jersey system starting next season. This will bring consistency across divisions and align with standard practices as players progress through minor hockey.

Future Goals:

- Continue improving the functionality and efficiency of the equipment room
- Work closely with Amanda to better organize shared space, allowing for improved storage of tournament materials and supplies
- Further refine inventory tracking and storage systems
- Continue evaluating equipment needs to ensure all teams are properly supported

Thank you again to all coaches, managers, volunteers, Vicky and the board members for your cooperation and support throughout the season. I'm looking forward to building on this year's progress and continuing to improve our systems moving forward.

Taylor Jenkins

## **Sponsorship and Community Report**

### *Sponsorship Overview*

During the 2025-2026 season, NMHA did not meet its targets for organizational sponsorship. At present, sponsorship is primarily limited to jersey sponsors for recreational teams—with the exception of those sponsored by Tim Hortons and McDonald's—and a limited number of dasher board sponsors (used for half-ice play).

One of the challenges in securing organization-wide sponsorships stems from the broader hockey community's significant fundraising efforts. This year, over \$300,000 was raised through team-level sponsorships and fundraising initiatives, making it more difficult to attract larger sponsors at the organizational level.

Organizational sponsorship dollars play a critical role in supporting key initiatives such as equipment replacement and unique program opportunities that benefit players across all divisions. NMHA remains committed to increasing sponsorship support and will continue to pursue new strategies to attract organizational sponsors during the 2025-2026 season.

### *Community Engagement*

NMHA hosted its second annual **Season Kick-Off Event** in the NIC parking lot, a celebration of community and sport. The event featured bouncy castles, a BBQ, and a variety of fun activities for families and players. NMHA extends its gratitude to **Real Canadian Superstore** for their generous donations of food for the event.

The association continues to proudly host the **First Shift Program**, which introduces new families to the sport of hockey in a welcoming and supportive environment. This season, more than 40 new-to-hockey players took part in the program, gaining foundational skills and building confidence as they began their hockey journey.

In partnership with the **Nanaimo Clippers**, NMHA also hosted special **Minor Hockey Nights**, giving our players and families the opportunity to connect with the broader hockey community and enjoy exciting local hockey action. These events further our commitment to fostering community involvement and pride in the sport.

Sincerely,

Heather McEachen

## **Referee in Chief – Year End Report**

The 2025–2026 season has been a productive and developmental year for the officiating program within Nanaimo Minor Hockey Association (NMHA). Our focus remained on recruitment, retention, development, and maintaining a high standard of officiating across all divisions.

### *Development*

- Nanaimo hosted recertification clinics in September and December.
- Nanaimo hosted a new official clinic on October 1.
- On-ice sessions for new officials are held once a month.
  - Positioning
  - Procedures
  - Scenarios
- Brock Molyneux, Mason Stern, Coleson Chase, and Rhys Wilcox have been recommended for upgrade to level 3 for next season.

### *Retention and Recruitment*

- Recruitment is strong. Lots of interest from young players wanting to try officiating.
- Most retention is in officials for Senior levels (U15 and U18). Main reason, moving from Nanaimo.
- Current indication is several graduating players are staying in Nanaimo next season and plan to continue. This should help fill the gap.

### *Achievements*

- Brock Molyneux – BC Cup
- Tiernyn Taylor-Savard – U13 Tier 3 Championship

### *Awards*

**Rookie Official of the Year:** This award is given to an official who is in his or her first year of Officiating. We are looking for an official who asks lots of questions in meetings, who works hard, attends on-ice sessions, who shows a willingness to learn, exhibits a good attitude and has fun officiating.

- Darien Ferguson

**Most Improved Official:** This award is given to an official who is not necessarily the best official but has made significant improvements in the art of officiating. Including but not limited to, communication, standard of play, penalty standard, judgement, skating, etc... Using constructive criticism shows a desire to better themselves and has a good attitude.

- Tiernyn Taylor-Savard

**Rick Hodgson Memorial Official of the Year:** This is "the" award in the officiating program. This is given to an official who goes "above and beyond" in support of the officiating program. They Excel both on and off the ice, show officiating skill, desire, and potential. They contribute back to the association with leadership and mentorship. They display an uncanny ability to make those around them better and have a good attitude.

- Brock Molyneux

*Goals for 2026-2027 Season*

- Expand mentorship program
- Enter evaluations into Spordle
- Improve communication efficiency
- Continue to develop officials

Thanks to Nanaimo Minor Hockey, teams, parents, and officials for supporting the officiating program. I appreciate everyone's dedication this season and encourage others to try officiating. Looking forward to next season as your Referee in Chief.

Cody Gessner

## **MHA Administrator Year-End Report**

This year has been marked by strong operational activity across registrations, ice scheduling, programming, financial management, and event delivery. Significant progress has been made in streamlining registration systems, improving ice allocation processes, expanding programming opportunities, and strengthening administrative systems in preparation for future growth.

Planning for upcoming seasons is already well underway, ensuring continuity and improved structure for teams, tournaments, and development programming.

Registration activity has remained strong and ongoing throughout the year across multiple programs.

*Key highlights include:*

- Player registrations ongoing throughout the season, with final numbers of 887 registered players and 400+ bench.
- Multiple program registrations managed through TeamSnap, including Spring Sticks, female programming, summer camps, training, and ALL development sessions.
- Additional administrative processes were required to manage expanded registration streams effectively, with Honorable mention to Amanda Medforth, Janna Gordon, Karla Moxley and others who came into the office and assisted me during the beginning of the season and through crunch times

Looking ahead:

- Registration for the 2026 season has opened for returning players.
- New player registration will open June 1.

### *Ice Scheduling & Operations*

Ice scheduling has been highly active and dynamic over the past several months due to playoffs, tournaments, development programming, spring programs, and summer camps.

Key activities include:

- Ongoing coordination of ice allocation across all levels.
- Regular adjustments to ice schedules based on BC Hockey, VIU, and Clippers commitments, resulting in returned ice being redistributed to NMHA.
- Continued collaboration with Matt regarding ice distribution.
- Ice allocation for coming season remains in progress.
- Planning is underway for upcoming season and tournament scheduling with the City of Nanaimo

### *Programs & Events*

Programming and events have continued to grow in both participation and organizational complexity.

Highlights include:

- Continued expansion of spring, summer, and development programming.
- Successful U18 Awards Night, coordinated with team managers, which was well received.
- Consideration is being given to expanding Awards Nights into divisional events to allow for greater participation and improved structure. Planning will begin in December, including sponsorship development.
- Proposal that the AGM focus solely on business matters, with recognition events separated.

#### *Future planning:*

- Early planning has begun for next season's tournaments.
- Amanda(tournaments) and Matt(development) are actively engaged in forward scheduling and operational planning.

#### *Financials & Year-End Reporting*

##### Key updates:

- All financial records have been submitted to the accountant.
- Work is ongoing with the accountant to finalize details for year-end reporting.
- BC Gaming year-end summary has been completed.
- Gaming Grant re-application will take place following the AGM, as finalized financial statements are required.

#### *Administrative Systems & Support*

Administrative systems continue to evolve to improve efficiency and reporting accuracy.

##### Highlights:

- Increased use of TeamSnap for smaller program registrations, providing improved tracking and direct deposit functionality.
- Improved data reporting capabilities for operational planning and ice allocation.
- Strong collaboration across team members to support program delivery.

#### *Closing Summary*

This year has demonstrated strong operational growth, improved administrative efficiency, and continued expansion of programming across all levels. With ongoing planning already in place for the upcoming season, NMHA is well positioned to continue building structure, improving delivery, and enhancing the experience for players, families, and volunteers.

Thank you all for your support,

Vicky Long

NOTE: This is my 25<sup>th</sup> Annual General Meeting as NMHA Administrator

